

Notice of the Kerber, Eck & Braeckel LLP Cyber Security Event

August 12, 2024, updated on September 30, 2024 and updated on October 24, 2024

Kerber, Eck & Braeckel LLP (“KEB”) is an accounting and tax firm that provides services to its client organizations. KEB is providing notice of an event that impacted individuals’ information KEB handled on behalf of the following of its client organizations:

- Crawford Hospital District d.b.a. Crawford Memorial Hospital
- Hospital & Medical Foundation of Paris, Inc. d.b.a Horizon Health
- Shawnee Health Service and Development Corporation
- Fairfield Memorial Hospital Association
- Hardin County General Hospital and Clinic
- First National Bank of Ava
- Christopher Rural Health Planning Corporation
- Massac County Hospital District

This notice provides information about the event, KEB’s response to date, and the resources available to individuals to help protect their information from possible misuse, should they feel it appropriate to do so.

What Happened? On February 7, 2023, KEB’s Marion, Illinois branch became aware of suspicious activity on its computer network. It immediately launched an investigation to determine the nature and scope of the issue. The investigation determined that an unauthorized actor accessed its’ network between January 27 and February 7, 2023, and viewed or copied certain files stored on its’ network (the “Incident”). Upon determining the Incident’s impact on its data, KEB quickly began working with a third-party to perform a thorough and time-intensive review of the potentially impacted files to determine the types of information involved and to whom the information belonged. KEB completed this process and began providing notice of this incident to potentially impacted clients on June 6, 2024.

What Information was Involved? The types of information identified through our review as impacted vary by individual but include name, address, date of birth, Social Security number, financial account information, Medical information (including but not limited to Diagnosis, Diagnosis Code, Mental/Physical Condition, Prescription information, and provider’s name and location), Health insurance information (including but not limited to beneficiary number, subscriber number, Medicaid/Medicare identification), and/or Billing and Claims information (including but not limited to patient account number, patient identification number, and treatment cost information).

What KEB Is Doing. The security of information in our care is a top priority for KEB. We promptly responded to this Incident by securing our network and determining what sensitive information may have been impacted. As part of our ongoing commitment to the privacy and security of information in our care, we have implemented an advanced threat detection and response tool throughout our network and are reviewing existing policies and procedures related to data security. We also reported this event to federal law enforcement and appropriate privacy regulators where required.

What You Can Do. In general, individuals should remain vigilant against incidents of identity theft and fraud by reviewing account statements, explanation of benefits statements, and monitoring free credit reports for suspicious activity and to detect errors. Suspicious activity should be promptly reported to relevant parties including an insurance company, health care provider, and/or financial institution. You can find out more about how to better protect against the potential misuse of information in the enclosed *Steps You Can Take to Protect Personal Information*.

For More Information. We understand you may have questions about this incident that are not addressed in this letter. To ensure your questions are answered in a timely manner, please call 1-877-205-9168, Monday through Friday from 8 am to 8 pm Central time, excluding U.S. holidays.

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Monitor Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
888-298-0045	1-888-397-3742	1 (800) 916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.